



Students in Exeter

Where to get help/support/
information about...



Personal		Academic/Professional	
In an emergency or immediate risk of harm	If you or someone around you is at immediate risk call 999 Call Estate Patrol: +44(0)1392 722222 Urgent support related to student wellbeing	Interrupting or withdrawing from your studies	For more information get in touch with the Education Welfare Team Information and guidance online Info Point team Education Welfare Team
Mental Health and Wellbeing	Telephone: +44(0)1392 724381 Email: wellbeing@exeter.ac.uk Wellbeing resources Education Welfare Team Contact your Pastoral Mentor	Timetabling	Timetable team (Exeter Campuses)
Accessibility Specific Learning Differences, Long Term (mental & physical) Health Conditions	AccessAbility (disability support Exeter) Telephone: 01392 723880 Email: Accessability@exeter.ac.uk	IT/ Account Issues	IT Service Desk: Log an IT Support Request - Call 01392 725 050
Immigration or Visa issues	Register for an International Student Support Online drop in Digital Immigration/VISA appointments (for students currently inside the UK) For specialised advice email visaadvice@exeter.ac.uk	University Policies and Procedures (incl. module changes, appeals, complaints etc)	Info Point and Hubs Education Support teams contact details Exeter Guild Advice Appointments Email: advice@exeterguild.com
Accommodation	For day-to-day queries about your room or maintenance issues please speak to your Residence Reception Contractual queries via SIDOnline Contact the Accommodation Teams Information for current residents	Careers and work experience (incl. placements and training)	Career Zone Career Zone Live chat Telephone: +44(0)1392 724493 Email: careers@exeter.ac.uk My Career Zone; career development platform full of opportunities
Financial Support	Fees and Finance Financial Help (Success for All Fund) Contact Student Funding & Accounts Receivable via SID Financial advice also available from the Exeter Students' Guild	Assignments, Mitigation, Exams, Coursework	Hub Teams for advice on assessments, mitigation and more Exams Team Education Welfare Team
Bullying/harassment, including sexual harassment, victim of crime, abuse, sexual violence, drugs/alcohol	Support and Report: Get support for, and/or report, an incident (informally, formally or anonymously) Welfare Team Wellbeing resources	Academic Language Skills (for non-native speakers)	English language skills development Provided by INTO Telephone: +44(0)1392 724282 Email: insessional@exeter.ac.uk Book a 1:1 Appointment (Student) Book a 1:1 Appointment (Staff on behalf of a Student)
Homesickness, conflict with friends/flatmates, social support	Residence Life Appointment Booking System Email: Residencelife@exeter.ac.uk	Screening for specific learning differences	AccessAbility (disability support Exeter) page Telephone: +44(0)1392 723880 Email: Accessability@exeter.ac.uk
Community, spirituality, faith & religion	Chaplaincy - Exeter Email: chaplaincy@exeter.ac.uk	Reasonable adjustments to teaching and/or assessments	Online Study Resources
My Exeter App	Find out more and download the app here	Academic Study Skills	In-Person Support
		Library Services	Library Resources Email: library@exeter.ac.uk
		Student Cases and Conduct	Student Cases and Conduct Compliance and Risk University of Exeter

[Click here for the A to Z of support and services for students](#)